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Ref No. AIACE/CENTRAL / 059

Dated 21.7.2024

То

The Chairman, Coal India Ltd., Kolkata

Sub: Request for continuing with the empanelment of Amri Hospitals which has undergone (i) Change of ownership and/or (ii) Name change

Dear Sir,

CIL has been updating and empanelling hospitals at different places for the treatment of serving and retired employees.

In this modern age, we experience frequent Merger/ De-merger/Acquisitions/Change of Ownership and/or consequent changes in names of Business establishments/Hospitals. In such situations, an empanelled hospital ceases to be under empanelment with CIL. This further leads to harassment of beneficiaries who are many a time caught unaware and denied benefits at the hospitals as well as CIL also rejects reimbursements at these hospitals.

In one such recent case, Manipal Hospital, Kolkata has taken over AMRI HOSPITALS, Kolkata. Officially, and legally, Manipal Hospital should move to CIL for change of name/Renewal of empanelment under different ownership etc. This process is yet to start. Even if the process starts, it is not known it will be renewed or not renewed again. In the intervening period, CIL beneficiaries are left bewildered and helpless.

This phenomenon repeats every now and then and both, the respective Hospital and CIL, are left to undertake mammoth task for regularising the empanelment. The sufferings and misery of CIL beneficiaries are another issue. For solving such problems, the following measures are suggested which may be considered for immediate implementation:

- (i) Continue to recognise a Hospital as empanelled even if it undergoes change of Name/Ownership on the basis of a simple declaration of the hospital/beneficiary and by suo-moto issuing a fresh renewal letter
- (ii) Simultaneously, treatment in any hospital may be allowed as per CGHS limitations to overcome such hurdles

It is requested for needful decisions at the earliest.

Yours sincerely,

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(P. K. SINGH RATHOR) Principal General Secretary, AIACE

CC

D(F), CIL, Kolkata
D(P), CIL, Kolkata
All CMDs, ECL/BCCL/CCL/WCL/SECL/MCL/NCL/CMPDIL
All DPs, ECL/BCCL/CCL/WCL/SECL/MCL/NCL/CMPDIL
CMS, CIL, Kolkata